

The bank uses a hybrid system combining Avaya Experience Platform On-Prem for voice, video banking, routing, and analytics with AXP Public Cloud for digital channels and chatbot integration, creating a unified customer engagement platform. TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a CRG?Also Available in TitleResults for How to create a inAmerican technology companyAvaya LLCFormerlyAvaya Inc.Company typePrivateTraded asNYSE:AVIndustryTechnologyPredecessorLucent TechnologiesFounded2000; 25years ago(2000)HeadquartersMorristown, New Jersey, United StatesArea servedWorldwideProductsDigital communications products, servicesRevenue US\$2.97 billion (2021)Operating income US\$180 million (2021)Net income US\$13 million (2021)Total assets US\$5.99 billion (2021)Total equity US\$392 million (2021)Number of employees8,063(2021)Websiteavaya.comFootnotes/ references[1][2]Avaya LLC(/va./), formerly Avaya Inc., is an American multinational technology company headquartered in Morristown. New Jersey,[3] that provides cloud communications and workstream collaboration services. The company's platform includes unified communications and contact center services.[4][5][6] In 2019, the company provided services to 220,000 customer locations in 190 countries.[7]In 1995, AT&T Corporation renamed their subsidiary AT&T Technologies to Lucent Technologies and spun it off in 1996. Lucent subsequently spun off units of its own in an attempt to restructure its struggling operations.[8] Avaya Inc. was spun off from Lucent as its own company in 2000 (Lucent merged with Alcatel SA in 2006, becoming Alcatel-Lucent, which was purchased in turn by Nokia in 2016). Avaya Inc. were listed on the NYSE using the symbol AV from 2000 to 2007. In October 2007, Avaya Inc. was acquired for \$8.2 billion by Sierra Holdings Corp owned by two private-equity firms, TPG Capital and Silver Lake Partners.[9][10] On June 6, 2011 Sierra Holdings Corp. was renamed Avaya Holdings Corp. [11] On November 19, 2014, Avaya was confirmed as the naming rights partner for the San Jose Earthquakes' new stadium, officially called Avaya Stadium, paying \$20 million over a 10-year deal.[12]On January 19, 2017, Avaya Inc. and related affiliates including Scorp. petitioned for protection from creditors during reorganizing under Chapter 11 bankruptcy.[13] A restructuring plan for Avaya Holdings Corp. agreed upon during mediation was given effect by the court's order November 28, 2017.[14]In December 2017, Avaya requested a federal judge to reduce their naming rights, the venue was renamed Earthquakes Stadium in 2020[16] and PayPal Park in 2021 after PayPal bought the naming rights.[17][18]On December 15, 2017, trading in Avaya Holdings Corp. shares listed on the NYSE began under the symbol AVYA.[1]On February 14, 2023, Avaya once again petitioned for protection from creditors during restructuring under Chapter 11 with a restructuring plan already agreed on with their creditors.[19] On February 15, 2023 the NYSE announced that shares of Avaya no longer qualified for listing on the New York Exchange and would wipe out the shares, several securities dealers announced that they would begin making a market in Avaya shares effective February 16, 2023 using the symbol AVYAQ and trading 'over the counter', i.e. a securities dealer is a counterparty of each trade.[21] On May 1, 2023, Avaya Holdings Corp. completed its financial restructuring, emerging from bankruptcy owned by its former creditors as the private company Avaya LLC.[22]Since 2001, Avaya has sold and acquired several companies.[23] Through Nortel's bankruptcy proceedings, assets related to their Enterprise Voice and Data business units were auctioned. Avaya placed a \$900 million bid, and was announced as the winner of the assets on September 14, 2009.[24][25] In 1985, Performance Engineering Corporation (later PEC Solutions) was formed to offer technology services to government customers. [26] On June 6, 2005, Nortel acquired PEC Solutions to form Nortel PEC Solutions. [27][28] On January 18, 2006, Nortel PEC Solutions (27][28] On January 18, 2006, Nortel PEC Solutions. [27][28] On January 18, 2006, Nortel PE [31]In October 2019, Avaya entered into a strategic partnership with RingCentral and together, introduced a new unified communications as a service solution called Avaya Cloud Office ("ACO"). RingCentral also contributed \$500 million to be the exclusive provider of the new Avaya UCaaS offering.[32]Avaya's headquarters are at 350 Mt. Kemble Avenue, Morristown, New Jersey 07960 US.[33] In 2020, the company had a presence in approximately 190 countries. The company claims that its cloud services are utilized by over 90% of the Fortune 100 organizations. [7] Avaya enterprise customers include Apple, AT&T, Dell, CVS Health, as well as government organizations. [7] Avaya sponsors the IAUG users' group[34] and training programs for IT professional certification in the use of Avaya's products.[35]Avaya provides business related equipment for its customers such as cameras, collaboration units, conference phones, headsets, IP phones, room systems, Vantage, and wireless handsets. These devices are compatible with various options for the three services provided to its customers as Avaya Cloud Office, Avaya Spaces, and Avaya UCaaS.[36]Avaya has over 4,400 patents and patents and patents and patents and patents and patents as Avaya Cloud Office, Avaya Spaces, and Avaya UCaaS.[36]Avaya has over 4,400 patents and patents as Avaya Cloud Office, Avaya Spaces, and Avaya UCaaS.[36]Avaya has over 4,400 patents and patents portalNew Jersey portal^ a b "Avaya to Ring Opening Bell, Begin Trading on the New York Stock Exchange". MarketWired. January 16, 2018. A "Avaya Holdings Corp.. 2021 (Form 10-K)". U.S. Securities and Exchange Commission. November 22, 2021. (Contact US". March 26, 2023. "Avaya on the Forbes America's Largest Private Companies List". Forbes. Retrieved May 31, 2016. ^ "company overview" (PDF). Avaya. Archived from the original (PDF) on February 14, 2018. Retrieved December 13, 2017. a b "Avaya 2019 Annual Report (Final)" (PDF). avaya.com. 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Retrieved March 12, 2020. {{cite web}}: CS1 maint: numeric names: authors list (link)^ "The Research Triangle l Avaya". January 4, 2021.^ "IAUG". Retrieved January 30, 2015. "Avaya Professional Credential Program". Avaya Learning. Retrieved November 9, 2014. "Devices and Phones". December 18, 2022. "Understanding Avaya's Chatbot Socialization Technology | No Jitter". www.nojitter.com. February 23, 2021. Retrieved January 17, 2024. Patents assigned to AvayaBusiness data for Avaya Holdings Corp. GoogleReutersSEC filingsYahoo!Avaya at Wikipedia's sister projectsMedia from CommonsResources from WikiversityOfficial websiteOfficial Canadian partner site Archived June 2, 2019, at the Wayback MachineRetrieved from " 2Modular business telephone systemThis article relies excessively on references to primary sources. Please improve this article by adding secondary or tertiary sources. Find sources: "1A2 Key Telephone System"news newspapers books scholar JSTOR (October 2020) (Learn how and when to remove this message) A typical rotary dial key telephone: the Western Electric eighteen button Call Director, manufactured from 1958 to the early 80s. The 1A2 Key Telephone System is a business telephone system developed and distributed by the Western Electric Company for the Bell System. The 1A2 Key Telephone service requirements. It provides multiple users with control over multiple telephone lines without the requirement for an operator, system attendant, or receptionist. Each user can select a specific telephone line to place calls on, or to answer calls, and manage those calls by placing them on hold or transferring them to other stations. The system provides options for station-to-station signaling and intercom, and music-on-hold. The control functions are operated directly on each telephone instrument with a set of push buttons (keys) that have lamps installed internally to provide visual indication of line status. Introduced in 1964, the 1A2 system represents a stage of key telephone systems development at Bell Laboratories that started in the late 1930s with the 1A Key Telephone System, and was an improvement over the 1A1 system introduced in 1953.[1]Compatible 1A2 equipment was manufactured by competing vendors, such as Northern Telecom, Automatic Electric (GTE), ITT, and Stromberg-Carlson. The successor technologies to the 1A2 Systems include the AT&T Merlin, AT&T Spirit, and AT&T Partner systems. The 1A2 Key Telephone System was produced to provide flexible solutions for widely varying telephone service requirements in businesses and enterprises. The 1A2 system used a modular plug-in construction concept that permitted many configurations using the same basic components. A typical system consisted of a basic metal mounting frame, the Key Service Unit (KSU), also called a panel, with card-edge connectors and mounting brackets for components and punch-down blocks for interconnecting cabling. The principal switching and control modules were constructed on printed circuit boards, called Key Telephone Units (KTU). KTUs provided many system features, such as various types of line interfaces, dial intercom, music-on-hold. and alarms. Each central office telephone line connected to the system required at least one KTU. The mounting panels varied according to the size and complexity of the telephone system. Typical early 1A2 systems used the Type 583 and 584 panels. The 584C panel did not have the interrupter and 13 KTUs. and held 15 KTUs.[2] For smaller installations, panels were available that housed all components, including the power supply and connecting blocks. Typically these panels supported only four to six central office lines.[3] The most commonly used telephone sets for the 1A2 systems were modifications of the Bell System standard 500-series telephones for rotary dial systems, and the 2500-series Touch-Tone desk sets. For key system operational features, resulting in a large variety of specialty telephones. Specifically, such telephone sets were the types 565 (up to 5 lines), 630 (17 lines), 631 (29 lines), 830 (9 lines), and 831 (19 lines). Telephone sets could be either rotary dial models, or be equipped with Touch-Tone keypads. A power supply provided 24VDC for talk battery (intercom and direct-line services), 10VAC for lamps, 18VAC for buzzers, and 90110VAC at 30Hz for ringers.[4] Lamp and signaling voltages were routed through a mechanical interrupted buzzer and ringing.25 Pair Color Code Chart as used by 1A2 systemsWiring between system components and telephone sets was facilitated by Type 66 punch-down blocks. For each telephone line from the central office, a key system required five pairs of internal wires. The central office, a key system required five pairs of internal wires. The central office, a key system required five pairs of internal wires. to a telephone set required six wires from the key system:[5] One pair (two wires) carried the talk circuit (tip and ring), one pair carried control information, known as A-Leads, for that line, designated A and A1, and the third pair carried current to a lamp for the specific line key position on the telephone set (L and LG). A telephone set (keyset) could operate as many lines as it had pickup keys (buttons) installed. Most keysets with up to nine lines are connected to the system using a single 25-pair cable terminated with an Amphenol 50-position "MicroRibbon" connector. Sets with up to 19 line positions used a 50-pair cable and the large instruments with 29 line positions used 75 pairs on three connectors. The Call Director model telephone had over 30 line key positions, and used 100 pairs on four connectors. The keyset cables were typically routed to a wiring closet or wiring panel where the Key Service Unit (KSU) was installed and were terminated on a 66 type punch block, typically a model 66M1-50. Each of these blocks could accept two 25-pair cables for termination. Cross-connect wire jumpers, consisting of three twisted pairs, were installed between these blocks and the larger distribution connecting blocks within the KSU for each line provided to the telephone set. Large 1A2 installations had multiple wiring closets fed by branch cables extended from the central closet where the KSU was located. An example of this type of installation would be a multi-story building. The KSU and incoming lines might be in the basement, while each floor were connected. A user could select any available telephone line by pressing the appropriate pickup key and taking the handset off-hook. While on a telephone call, a user could place the call on hold by pressing the hold button, which also released the depressed line button mechanically, enabling the user to select another line for placing a call. A user might have a set wired for many more lines so that they could monitor the status of all lines simultaneously.Key telephone systems also supported manual buzzers, intercom lines (with or without selective ringing), music on hold, and other features. The features were provided on a line-by-line basis by the selection of particular Key Telephone Units (KTUs) plugged into a prewired backplane in the central control unit. Optional components of the 1A2 could also provide a function called 'I-Hold,' where a call could only be retrieved off hold at the phone that originally placed the line in the hold mode. The cadence of the 'I-Hold' lamp signal was steady illumination punctuated by a series of rapid blinks (produced by a module called a 'flutter generator') every couple of seconds. Unlike most later electronic key systems or PBXs, 1A2 systems remain partially functional in the event of a local power failure. The telephones may still be used to make and receive calls when the central office is available, but the system is unable to provide visual or audible supervision, as well as hold functions and intercom services during power outages. Central-office powered ringers continue to function and by designating one telephone ringer per line it is possible to identify the line that is ringing. Audible signals, most often from ringers or buzzers, could be handled several ways. The ringer in a specific telephone set could be hardwired to one specific phone line. This had the advantage of limiting ringing to that one line, even during a local power failure, but it also had the disadvantage of limiting ringing to that one line. No other lines could be connected to that ringer. Another method, sometimes known as common audible, utilizes the internal of the KSU power supply, and circuitry in the individual key telephone units serving each line, to provide a separate and locally generated ringing signal for each phone, or combinations of phones, but it also had the disadvantage functional during a local power outage. A combination of these methods was possible. A set of relays were continuously powered by the power supply. The common-audible ringing signals from the KSU would run through the energized relays to certain phones that terminated at the KSU were also terminated at these relays and in the event of a power failure, the relays would de-energize and switch the phone lines to the ringers. Instead, they usually operated on low-voltage AC (10-18 volts) supplied by the power supply. The buttons on telephone sets were transparent to provide visual signals furnished by lamps installed underneath the buttons in the telephone set. This permitted the user to instantly determine the status of the telephone set. flashing slowly (half second on, half second off): The line is ringing due to an incoming callLamp winking fast: A call on the line is "on hold" Telephone System". Bell Laboratories Record. 48 (9): 259263. Retrieved October 14, 2022.^ AT&T, Bell Systems Practices, Section 518-215-410, Service - 1A2 Key Telephone System Practices, Section 502-541-407Telecommunications Virtual Museum -Retrieved 29 July 2011Retrieved from " 3Modular business telephone systemThis article relies excessively on references to primary sources. Find sources: "1A2 Key Telephone System"news newspapers books scholar JSTOR (October 2020) (Learn how and when to remove this message) A typical rotary dial key telephone: the Westerr Electric eighteen button Call Director, manufactured from 1958 to the early 80s. The 1A2 Key Telephone System is a business telephone System is a modular system that provided flexible solutions for a variety of telephone service requirements. It provides multiple users with control over multiple telephone lines without the requirement for an operator, system attendant, or receptionist. Each user calls on, or to answer calls, and manage those calls on, or to answer calls on operator. options for station-to-station signaling and intercom, and music-on-hold. The control functions are operated directly on each telephone installed internally to provide visual indication of line status. 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[3] The most commonly used telephone sets for the 1A2 systems were modifications of the Bell System standard 500-series telephones for rotary dial systems, and the 2500-series telephones for rotary dial systems were equipped with a set of push-buttons (keys) and additional internal contact springs to control the additional operational operational systems. features, resulting in a large variety of specialty telephone sets were the types 565 (up to 5 lines), 630 (17 lines), 630 (19 lines), and 831 (19 lines), 630 (17 lines), 630 (17 lines), 630 (19 lines), 630 (17 lines), 630 nearby. 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Each connection to a telephone set required six wires from the key system: [5] One pair (two wires) carried the talk circuit (tip and ring), one pair carried control information, known as A-Leads, for that line, designated A and A1, and the third pair carried current to a lamp for the specific line key position on the telephone set (L and LG). A telephone set (keyset) could operate as many lines are connected to the system using a single 25-pair cable terminated with an Amphenol 50-position "MicroRibbon". connector. Sets with up to 19 line positions used a 50-pair cable and the large instruments with 29 line positions used 75 pairs on three connectors. The Call Director model telephone had over 30 line key positions, and used 100 pairs on four connectors. The keyset cables were typically routed to a wiring closet or wiring panel where the Key Service Unit (KSU) was installed and were terminated on a 66 type punch block, typically a model 66M1-50. 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A user could select any available telephone line by pressing the appropriate pickup key and taking the hold button, which also released the depressed line button mechanically, enabling the user to select another line for placing a call.A user might have a set with just a few lines available, while the system attendant or receptionist might have a set wired for many more lines so that they could monitor the status of all lines simultaneously. Key telephone systems also supported manual buzzers, intercom lines (with or without selective ringing), music on hold, and other features. The features were provided on a line-by-line basis by the selection of particular Key Telephone Units (KTUs) plugged into a pre-wired backplane in the central control unit. Optional components of the 1A2 could also provide a function called 'I-Hold,' where a call could only be retrieved off hold at the phone that originally placed the line. in the hold mode. 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The phone lines that terminated at the terminated at the serelays are not usually designed to accommodate the 90-110 volt, 2030Hz ringing signal used by telephone ringers. Instead, they usually operated on low-voltage AC (10-18 volts) supplied by the power supply. The buttons on telephone sets were transparent to provide visual signals furnished by lamps installed underneath the buttons in the telephone set. This permitted the user to instantly determine the status of the telephone lines available at the set: Lamp off: The line is in use on a callLamp steadily lit: The line is ringing due to an incoming callLamp winking fast: A call on the line is "on hold" Telephones portal RJ21, connector used in the system Bush, S.E. (October 1970). "Advances in the 1A2 Key Telephone System". Bell Laboratories Record. 48 (9): 259263. Retrieved October 14, 2022.^ AT&T, Bell System Practices, Section 518-215-424^ AT&T Section 167-466-101^ AT&T, Bell System Practices, Section 502-541-407Telecommunications Virtual Museum -Retrieved from " 4The following pages link to 1A2 Key Telephone System External tools(link countsorted list) See help page for transcluding these entriesShowing 7 items. View (previous 50 | next 50) (20 | 50 | 100 | 250 | 500)KSU (links | edit)A2 (redirect page) (l switches (links | edit)Telephone jack and plug (links | edit)Eusiness telephone system (links | edit)Avaya ERS 8600 (links | edit)Eusiness telephone system (links | e Loop Prevention Protocol (links | edit)Avaya Unified Communications Management (links | edit)Avaya ERS 5600 Series (links | edit)Avaya ERS 8800 Series (links | edit)Avaya VSP 9000 Series (links | edit)Avaya ERS 5600 Series (links | edit)Avaya ERS 5600 Series (links | edit)Avaya Unified Communications Management (links | edit)Avaya ERS 5600 Series (link series (links | edit)Avaya VSP 4000 series (links | edit)User:Afiler/List of telephone switches (links | edit)User edit)User:Abdolarahman/ (links | edit)User talk:CMSgt Carl (links | edit)User talk:CMSgt Carl (links | edit)User:Calroberts/Books/Telecom 101 (links | edit)Template talk:Avaya (links | edit)User:Calroberts/Books/Telecom 101 (links | edit)User:Calroberts/Calroberts/Calro edit)View (previous 50 | next 50) (20 | 50 | 100 | 250 | 500)Retrieved from "WhatLinksHere/1A2\_Key\_Telephone\_System" Share copy and redistribute the material in any medium or format for any purpose, even commercially. 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TitleResults for How to create a CRG?Also Available in, the free encyclopedia that anyone can edit.117,937 active editors 7,001,149 articles in English-language Wikipedia thanks its contributors for creating more than seven million articles! Learn how you can take part in the encyclopedia's continued improvement.GL Mk.II transmitter vanRadar, Gun Laying, MarkI, or GL Mk.I for short, was an early World WarII radar system developed by the British Army to provide information for anti-aircraft artillery. There were two upgrades, GL/EF (elevation finder) and GL Mk.II (pictured), both improving the ability to determine a target's bearing and elevation. GL refers to the radar's ability to direct the guns onto a target, known as gun laying. The first GL sets were developed in 1936 using separate transmitters and receivers mounted on gun carriages. Several were captured in 1940, leading the Germans to believe falsely that British radar was much less advanced than theirs. The GL/EF attachment provided bearing and elevation measurements accurate to about a degree: this caused the number of rounds needed to destroy an aircraft to fall to 4,100, a tenfold improvement over early-war results. The Mk.IIs were produced. 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GaillardPeter DavidAlan YentobGerry ConnollySebastio SalgadoNominate an articleMay 30: Statehood Day in Croatia (1990)Johann Sebastian Bach (pictured) assumed the office of Thomaskantor in Leipzig, presenting the cantata Die Elenden sollen essen in St.Nicholas Church.1922 The Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth U.S. president Abraham Lincoln Memorial in Washington, D.C., featuring a sculpture of the sixteenth Washington, D.C., feature abraham Lincoln Memorial in Washington, D.C., feature abraham Lincoln Memorial in Washington, D.C., feature abraham L outside the National Assembly of South Vietnam in Saigon, the first open demonstration against President Ng nh Dim. 2008 The Convention on Cluster bombs, was adopted. Ma Xifan (d.947)Colin Blythe (b.1879)Norris Bradbury (b.1909)Wynonna Judd (b.1964)More anniversaries: May 29May 30May 31ArchiveBy emailList of days of the yearAboutSeventeen performing "Oh My!" in 2018South Korean boy band Seventeen made their debut EP 17 Carat in front of a crowd of 1,000 people. Since then, the group have held 9 concert tours, 13 fan meetings, and have performed at a number of music festivals and awards shows. Their concert tours include the Right Here World Tour, which sold over one million tickets, and the Follow Tour, which was noted by Billboard as being the top grossing K-pop tour of 2023. In 2024, Seventeen made their first appearances at festivals in Europe, when they were the first South Korean act to perform at Glastonbury Festival's Pyramid Stage and as headliners for Lollapalooza Berlin. Seventeen's live performances are well regarded by fans and critics alike, and garnered them the award for Top K-pop Touring Artist at the 2024 Billboard Music Awards. (Fullist...)Recently featured: Accolades received by Top Gun MaverickNational preserve76th Primetime Emmy AwardsArchiveMore featured listsIgnace Tonen (1840 or 1841 15 March 1916), also known as Nias or by his Ojibwe name Maiagizis ('right/correct sun'), was a Teme-Augama Anishnabai chief, fur trader, and gold prospector in Upper Canada. He was a prominent employee of the Hudson's Bay Company. Tonen was the elected deputy chief before being the lead chief and later the life chief of his community. In his role as deputy, he negotiated with the Canadian federal government, advocating for his community to receive annual financial support from both. His attempts to secure land reserves for his community were thwarted by the Ontario premier Oliver Mowat. Tonen's prospecting triggered a 1906 gold rush and the creation of Kerr Addison Mines Ltd., although one of his claims was stolen from him by white Canadian prospectors. This photograph shows Tonen in 1909. Photograph credit: William John Winter; restored by Adam CuerdenRecently featured: Australian white ibisHell Gate BridgeAnemonoides blandaArchiveMore featured picturesCommunity portal The central hub for editors, with resources, links, tasks, and announcements. Village pump Forum for discussions about Wikipedia itself, including policies and technical issues. Site news Sources of news about Wikipedia and the broader Wikimedia movement. Teahouse Ask basic questions about using or editing Wikipedia. Help desk Ask research questions about encyclopedic topics. Content portals A unique way to navigate the encyclopedia. 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It was released on May 29, 201517 Carat features five tracks written, cowritten, and co-produced by Seventeen's group members. "Adore U" was chosen as the lead single for the EP and was performed on multiple music shows by the group stated that the tracklist was chosen to reflect Seventeen's core concept of "boys' passion".[1] The album has two physical versions: one with a "black" themed photo card set, and the other with a "white" themed photo card set. All copies include a CD containing the songs and a fold-up poster/lyric sheet."Adore U" is the lead single of the extended play. It was written by Woozi, S.Coups, and Yeon Dong-geon.[2] The Korea Herald states "Adore U" is the lead single of the extended play. It was written by Woozi, S.Coups, and Yeon Dong-geon.[2] The Korea Herald states "Adore U" is the lead single of the extended play. It was written by Woozi, S.Coups, and Yeon Dong-geon.[2] The Korea Herald states "Adore U" is the lead single of the extended play. 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It was written by Woozi, S.Coups, and Yeon Dong-geon.[2] The Korea Herald states "Adore U" is the lead single of the extended play. It was written by Woozi, S.Coups, and Yeon Dong-geon.[2] The Korea Herald states "Adore U" is the lead U' is a funky pop song about a teenage boy trying to navigate through puppy love."[3] It marks the beginning of the group's trilogy composed of the singles Adore U, Mansae, and Pretty U about a boy meeting, falling in love and asking out a girl. The track was composed of the singles Adore U, Mansae, and Pretty U about a boy meeting, falling in love and asking out a girl. single was released on May 29, 2015, and was directed by Dee Shin. The dance choreography accompaniment to the song was choreographed by Hoshi and focuses on "storytelling, and on highlighting each member's strengths onstage".[4] The single has sold more than 38,000 digital copies and peaked at number 13 on the Billboard US World Chart. The EP has sold over 82,972 copies in South Korea. [5] It peaked at number 4 on the Korean Gaon Album Chart. [7] Year-end listsCritic/publicationListRankRef. Billboard The 10 Best K-pop Album of 2015Placed [8] Hoshi participated in the choreography of "Adore U" and "Shining Diamond", Dinc choreographed "Jam Jam".[9]Official track list[10]No.TitleLyricsMusicArrangementsLength1."Shining Diamond"WooziVernonS.CoupsBumzuWooziBumzuWooziBumzuYeon Dong-geonWooziBumzuYeon Dong-geon3:073."Ah Yeah" (Hip-Hop unit)S. 2023)PeakpositionJapanese Albums (Oricon)[11]46South Korean Albums (Gaon)[12]4US World Albums (Gaon)[12]4US World Albums (Gaon)[14]47^ "Seventeen hopes to shine like diamonds with '17 Carat". The Korea Herald. 26 May 2015. Retrieved 30 November 2016. "Adore U". Color Coded Lyrics. 29 May 2015. Retrieved 29 November 2016. "Seventeen hopes to shine like diamonds with '17 Carat". The Korea Herald. 26 May 2015. Retrieved 30 November 2016. Cumulative sales of 17 Carat: "2015 Album Chart". "2016 12 Album Chart". "2016 12 Album Chart". 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